

## CURRICULUM VITAE

### GAYLE L. ZIEMAN, Ph.D.

#### Child, Family and School Forensic Psychologist

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#### Education:

1981-1982	Children's Med. Center, Tulsa, OK	Resident Intern	APA Approved Clinical Psych. Internship
1979-1982	Colorado State University	Ph.D.	Counseling Psychology (APA-Approved)
1976-1979	Colorado State University	M.S.	School Psychology
1971-1975	Colorado State University	B.S.	Psychology

#### Applied Experience:

1998-Present	Child, Family and School Forensic Psychologist Solo Private Practice, Albuquerque, NM Specializing in child, family, and school forensic evaluations, mediations, and arbitrations for the courts, especially in matters of contested child custody or tort litigation involving children and adolescents.
2005	Child, Marriage and Family Life Consultant Baumholder and Hohenfels U.S Army Bases, Germany Civilian Counselor, Army Community Service. Twelve-week pilot project assisting soldier families with reintegration issues post war zone deployments.

- 1987-1998 Chief Clinical Officer/Clinical Director  
Mesa Mental Health, Albuquerque, NM  
Management of a regional managed care organization. Covered mental health/ substance abuse and employee assistance lives of over 400,000 in New Mexico & West Texas. Supervision of five clinical offices and employed staff of 35 clinicians plus support staff.
- 2000-2004 Co-Editor  
Behavioral Health Advisor Series, Psychiatric Division  
Clinical Reference Systems Broomfield, CO  
Advised on and wrote articles for a comprehensive consumer medical series distributed through hospitals and primary care physicians
- 1992-1998 Co-Director  
Center for Quality Innovations and Research  
University of Cincinnati College of Medicine  
Developed the National Outcomes Management Project, an award winning mental health outcomes measurement program. Implemented in 19 clinics in 12 states and pilot tested in U.S. Military clinics.
- 1992-1997 Steering Committee Member  
Council of Behavioral Group Practices; Institute for Behavioral Healthcare, San Francisco, CA
- 1991-1993 Clinical Director  
Presbyterian Child and Adolescent Treatment Center, Albuquerque  
Designed & opened new 14 bed inpatient and partial hospital unit.
- 1985-1987 Clinical Psychologist  
Solo Private Practice, Albuquerque, NM  
Specializing in child and family therapy, outpatient and inpatient
- 1982-1985 Child Psychologist  
Educational Assessment Systems Inc., Albuquerque, NM  
Clinical evaluations and psychotherapy with children in rural communities and on American Indian Reservations.
- 1981-1982 Clinical Child Psychology Intern (APA-Approved)  
Children's Medical Center, Tulsa, OK  
Rotations in pediatric medical psychology, biofeedback, forensic psychology, and child neuropsychology.
- 1975-1976 Staff Counselor (live-in)  
Golden Gate State Reform School and Griffith Residential Treatment Center, Denver, CO  
Live-In counselor with incarcerated/court-committed adolescents.

## University Teaching Experience

1979-82

Instructor

Colorado State University, Department of Psychology

Taught: Assessment of Intelligence (PY 740)

Psychology of Exceptional Children (PY 460)

Personality Development (PY 220)

Psychology of Adolescence (PY 360)

Introduction to Psychology (PY 100)

## Professional Licenses and Memberships:

Licensed Psychologist, New Mexico, Lic. No. 275 (1983 to present)

Assoc. of Family & Conciliatory Courts, member (2007 to present)

International Dyslexia Association, member (1998 to 2015)

American Psychological Association, member (1978 to present)

## Books and Manuals:

Zieman, G. L. Shrink On The Loose: Therapy In Unusual Locations. Untreed Reads. 2012.

Zieman, G. The Handbook of Managed Behavioral Healthcare: A for Students and Practitioners. Jossey-Bass: San Fran., 1998.

Daniels, A., Zieman, G., Furgal, C, & Kramer, T. The Behavioral Quality & Accountability Tool Kit. Centralink: San Francisco, 1997.

Daniels, A., Zieman, G., Dickman, N. The Comprehensive Managed Care Tool Kit. Centralink: San Francisco, 1996.

Daniels, A., Zieman, G., Dickman, N. The Comprehensive Group Practice Tool Kit. Centralink: San Francisco, 1995.

Zieman, G. L (editor). The Complete Capitation Handbook: How to Design & Implement At-Risk Contracts for Behavioral Healthcare. Centralink/Jossey-Bass: San Francisco, 1995.

Zieman, G. L., Daniels, A., & Kramer, T., Outcomes Management Project Manual. Institute for Behavioral Healthcare, San Fran, 1994.

## Article Publications and Research:

Zieman, G. L. & Baker-Randall, Esq., M. A. Divorce and the Family (Five-part series) Parenting New Mexico. 2000 (March - July).

Zieman, G. L. Learning Disabilities. (Five part series) Parenting New Mexico. 1999-2000 (September - February).

Dewan, N. A., Daniels, A., Zieman, G., Kramer, T. The Nat. Outcomes Management Project: A Benchmarking Collaborative. Journal of Behavioral Health Services and Research. 2000 27(4), 431-436.

Kramer, T. L., Daniels, A. S, Zieman, G. L. et al. Psychiatric practice variations in the diagnosis and treatment of major depression. Psychiatric Services, 2000 51(3), 336-340.

Zieman, G. L. Attention Deficit/Hyperactivity Disorder (Three-part series) Parenting New Mexico. 1999 (March - May).

Zieman, G. L. Building an effective quality improvement program. Outcomes and Accountability Alert. 1999 4(2), 8-11.

Minden, S, Campbell, J., Zieman, G., et al. Measuring Outcomes of Mental Health Care Services. Journal of the Washington Academy of Sciences. 1998 85(1), 101-143.

Zieman, G. L. Capitated Contracting (3 part series). Managed Care Strategies. 1998. 6(6,7,& 8).

Zieman, G. L., Daniels, A. S., Kramer, T., Clinical Outcomes in Behavioral Group Practices. Behavioral Healthcare Tomorrow Journal, 1997, 6(2), 38-40.

Zieman, G. L. & Kramer, T. Implementing A Practice-Based Outcomes Program. Behavioral Healthcare Tomorrow Journal, 1996, 5(3), 65-67.

Zieman, G. L. Information Systems and Capitation Contracting: Basic Specifications for Group Practices. Behavioral Healthcare Tomorrow Journal, 1993 2(1), 32-41.

Linnell, T., Zieman, G. L., & Romano, P. A. Treating Abusive Parents in Heterogeneous Therapy Groups. Family Therapy, 1984, 11, 79-84.

Zieman, G. L. and Benson, G. P. Delinquency: The Role of Self-Esteem and Value Orientation. Journal of Youth and Adolescence, 1983, 12, 426-438.

Zieman, G. L., Romano, P. A., Blanco, K. & Linnell, T. The Process-Observer in Group Therapy. Group, 1981, 5, 37-47.

Zieman, G. L. & Benson, G. P. The School Perceptions of Truant Adolescent Girls. Behavioral Disorders, 1981, 6, 197-205.

Zieman, G. L. & Benson, G. P. The School Perceptions of Truant Adolescent Boys. Behavioral Disorders, 1980, 5, 12-23.

### **Videos**

- 1998 The History of Managed Care. Studio production for the medical school consortium composed of University of North Carolina, Eastern Carolina University, and Wake Forest University.
- 1996 Managed Care for Mental Health Practitioners. Two-hour studio production for educating graduate students. Colorado State University Media Productions.

### **Awards:**

- Steering Committee Emeritus Award. 1997.  
Council of Behavioral Group Practices, Washington, D.C.
- Model Outcomes Program (shared w/ A. Daniels & T. Kramer, of the University of Cincinnati). 1997. Outcomes Roundtable, Wash. D.C.
- Nominated for Psyche Award of Excellence. 1996.  
Institute for Behavioral Healthcare, San Francisco.
- Commitment to Excellence Award. 1995 recipient  
Council of Behavioral Group Practices.

### **Presentations and Workshops:**

- 2013 Mental Illness Across Time And Cultures  
Community Academy Lecture Series  
The Albuquerque Academy, Albuquerque, NM
- 2012 Proper Reliance on Children's Memories & Self Reports  
28th Annual State Bar Family Law Institute, Albuquerque, NM
- 2000, 2001, 2002 The History of Managed Care  
Interactive Video Presentations for the Departments of Psychiatry  
at Eastern Carolina, Kentucky, and Wake Forest Medical Schools
- 1999 Developmental Issues—Court Custody Decisions for Young Children  
15th Annual State Bar Family Law Institute, Albuquerque, NM
- Managed Care for New Clinicians  
Departments of Psychiatry, universities of New Mexico, Wake Forest  
& Eastern Carolina, plus Dept. of Psychology, Colorado St. University

- 1998
- Family Coping Strategies for Learning Disabilities  
Southwestern LD Association Annual Conference, Albuquerque, NM
  - The Future of Psychotherapy Under Managed Care  
Behavioral Healthcare Tomorrow conference, Chicago, IL
  - An Outcomes Program: Getting All the Parts for QI and Accreditation  
Behavioral Health Outcomes Management conf. Boston, MA
  - Outcomes Assessment: Progress of the Military Pilot Program  
Behavioral Short Course sponsored by the Office of the Surgeon General, (w/ Allen Daniels, Ed.D., Mark Paris, Ph.D.) Atlanta, GA
  - Ethics and Managed Care  
New Mexico Psychological Association, Albuquerque, NM
- 1997
- Quality Readiness and Conducting a Quality Audit of Your Program  
Presentation at the Behavioral Healthcare Tomorrow conference  
(with Allen Daniels, Ed.D.) Washington, D.C.
  - Capitation: Readiness, Proposal Writing, Negotiating the Contract  
Two-part series, Behavioral Healthcare Tomorrow, Washington, D. C.
  - Outcomes Collaboratives: Creating Nat. Database for Benchmarking  
Behavioral Healthcare Quality & Accountability Summit, Minneapolis
  - Readiness for Capitation Contracts in Mental Health  
American Psychiatric Assoc., annual meeting, San Diego, CA
  - Mental Health Outcomes in CHAMPUS.  
Behavioral Short Course sponsored by the U.S. Army & the Office of the Surgeon General (with Mark Paris, Ph.D.) Tampa, FL
- 1996
- Capitation: Preparing the Bid and the Proposal.  
Behavioral Healthcare Tomorrow conference, San Francisco, CA
  - Collaborative Programs: The Outcomes Management Project.  
Presentation at the Quality and Accountability Summit, Chicago, IL
  - Assessing Clinical Outcomes: The Outcomes Management Project  
Grand Rounds (with Allen Daniels, Ed.D. and Teresa Kramer, Ph.D.)  
Dept. of Psychiatry, College of Medicine, University of Cincinnati, OH
  - The New Medicaid: Managed Care Comes to Medicaid  
Half day workshops for: Mental Health Providers' Association of New Mexico, Presbyterian Behavioral Health Network, and the New Mexico Residential Treatment Providers' Assoc., Albuquerque, NM

The Economics and Logistics of Capitation Contracting  
American Psychiatric Association, annual meeting, New York City

Group Practices: Purchasing the Right Software  
Behavioral Informatics Conf. (with Mike Haggart), New Orleans, LA

1995 Essential Elements of Capitated Contracts  
Capitation & At-Risk Contracting conference., Cleveland, OH

Clinical Outcomes: The CBGP Program's 3 Years of Progress  
Quality and Accountability Summit, Minneapolis, MN

How to Redesign Clinical Services in Behavioral Group Practices  
Behavioral Healthcare Tomorrow conference., Dallas, TX

The Finances of Capitation Contracting in Mental Health  
Advanced Behavioral Group Practice conf., Dallas, TX & Atlanta, GA

1994 Capitation and Risk-Based Contracting: A "How To" Workshop  
Half-day continuing education workshop at The Next Generation of  
Managed Mental Healthcare conference, New Orleans, LA

The CBGP Outcomes Management Program - A Pilot Study  
Behavioral Healthcare Tomorrow conference, Washington, D.C.

Developing Outcomes Measures: The Provider Perspective  
Outcomes Summit , Minneapolis, MN

1993 Creating an Effective Group Practice Organizational Culture  
Behavioral Healthcare Tomorrow conference, San Francisco, CA

Ethics and Behavioral Managed Care  
New Mexico Psychological Association, Albuquerque, NM

1992 Managing an Integrated Multidisciplinary Group Practice  
Behavioral Healthcare Tomorrow conference, Chicago, IL

Grappling with Managed Care: Introductory & Advanced Training  
Two, half-day continuing education workshops at the American  
Psychological Association annual convention, Washington, D.C.

1991 Grappling with Managed Care: Training for the Practitioner  
Half-day workshop at the American Psychological Assoc. annual  
convention, San Francisco, CA

- 1990 Private Practice: Current Realities, Future Opportunities  
New Mexico Psychological Assoc. conference, Albuquerque, NM
- Assessing Psychological Disorders in Medical Settings  
Workshop for New Mexico Nurse's Association, Albuquerque, NM
- Treating Psychological Disorders in Medical Practices  
Half-day seminar, LBJ Medical Center, Pago Pago, American Samoa
- 1989 The Lesser-Known Disorders of Childhood and Adolescence.  
Half-day workshop, New Mexico Counselors' Assoc., Santa Fe, NM
- 1988 Subtle Psycho-Neurological Deficits in Children  
Staff Workshop, Medical & Health Departments, Hong Kong, China
- 1986 The Treatment of Depressed Children and Adolescents  
Workshop presented for:
- Hong Kong Psychological Society and  
Arran Street Child Guidance and Pediatric Clinic  
Hong Kong, China
  - Siriraj Hospital and Chulalongkorn Hospital  
Bangkok, Thailand
  - Royal Darwin Hospital, Dept. of Psychiatry and Pediatrics  
Darwin, Australia
  - Colonial War Memorial Hospital  
Suva, Fiji Islands
- Advances in Psychological Testing  
Half-day workshops presented at:  
Thammasat University, Bangkok, Thailand and University of Papua  
New Guinea, Port Moresby, Papua New Guinea
- 1984 Anxiety Management Training: A Treatment for Anxiety Disorders  
Faculty and Graduate Colloquium  
University of Bangalore, Karnataka, India and  
University of Kerala, Trivandrum, India

**References:**

Available upon request.